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NCSC > SERVICES & EXPERTS > AREAS OF EXPERTISE > LANGUAGE ACCESS > RESOURCES FOR PROGRAM MANAGERS



SHARE

State-specific resources

Bench Books / Bench Cards on Court Interpreting

Professional Issues Committee: 2006 Model Bench Card
Professional Issues Committee: 2006 Model Judges Bench Book
OH - Interpreters in the Judicial System: A Handbook for Ohio Judges
MN - Bench Card
NY - Bench Card
WA - Bench Card
MO - Access Bench Cards
LA - Bench Card: Court Interpreters
GA- Bench Card for Judges

Translation

Professional Issues Committee: Guide to Translation of Court Forms

Language Identification Guide

Remote Interpreting

MD - Working with Interpreters by Video or Teleconference
NJ - Manual for Telephone Interpreting
NJ - Manual for Coordinators of Telephone Interpreters

LANGUAGE ACCESS SUMMIT

The **National Summit on Language Access in the Courts**, held October 1-3, 2012, called attention to the problem of access to justice for people with limited English proficiency. The Summit offered plenary sessions, workshops and state team planning sessions that enabled participants to share ideas and programs.

The Web pages at www.ncsc.org/languagesummit serve as a one-stop online archive of Summit presentation materials and resources for re-use in the future.

Professional Issues Surveys

Responses from the states:
2011 | 2010 | 2008

NJ - Standards for Telephone Interpreting
NJ - Manual for Judges who use Telephone Interpreters
OR - Judicial Department Remote Interpreting Report
OR - Remote Interpreting Roadmap
OR - 2012 ABM Remote Interpreting Presentation

Interpreter Discipline

Complaint Forms

MN - Hearing Impaired Feedback Form
MN - Interpreter Feedback - Somali
MN - Interpreter Feedback - Hmong
MN - Interpreter Feedback - Spanish
MN - Interpreter Feedback - English
TN - Interpreter Complaint Form

Procedures

GA - Disciplinary Process
MN - Complaint Procedure Flow Chart
MN - Enforcement Procedures
WA - Disciplinary Policy

Payment Policies

MN - Court Interpreter Payment Policy
CO - Policies for Payment of Interpreters
AL - Foreign Language Claim Form
PA - Guidelines for Procurement of Interpreters

Sign Language Resources

Fact Sheet: Linguistic Considerations of Deaf Litigants
Fact Sheet: Tips for Sign Language Interpreted Proceedings
Fact Sheet: Working with Sign Language Interpreters in Court
Fact Sheet: Deaf Interpreters as Reasonable Accommodations
Fact Sheet: Placement of Sign Language Interpreters in Court
Fact Sheet: American Sign Language Interpreter Teams

Training

Attorneys

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MORE

About Us
Written and Oral Exam Resources
Resources for Court Interpreters
NCSC Language Access Resource Guide

MN - Use of Interpreter

Court Staff

MN - Guide to Working with Interpreters

MN - Interpreter Guide

MO - New Clerk Orientation Presentation "Removing Barriers to Justice"

Interpreters

ID - 2006 Orientation Workshop Agenda

ID - 2006 Skills Building Workshop Agenda

MN - Presentation "Code of Ethics - Comparison"

MO - Non Language Specific Orientation Agenda

Judges

ID - New Judge Orientation Presentation "Court Interpreter Training & Certification Program"

MN - Judges Guide "Jury Trials with Interpreters"

WA - Sample Training for Judges

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